



Renewable Energy Program Rider (RENEW) Frequently Asked Questions

1. What is the RENEW Program?

The RENEW Program is a voluntary renewable energy rider that allows residential and customers to purchase and subscribe to unbundled Renewable Energy Credits. Tailored for customers who want a simple, flexible renewable option.

2. Who can participate?

- Any customer receiving electric service at a single point of delivery.
- Excludes backup, breakdown, standby, supplemental, short-term, resale, or shared electric services.

3. How does the program work?

- Customers choose a **subscription level** (10-100% of annual usage).
- RECs are retired annually on the customer's behalf.
- Energy output from renewable sources may vary monthly due to weather and other factors.

4. Is there a long-term commitment?

No. One of the key components is flexibility with no long-term commitment, making this a low-risk option for customers aligning with sustainability goals. Subscription level is set during initial sign-up and reflected in the Participation Agreement.

5. How is pricing determined?

- Charges are based on the customer's subscription percentage and annual energy usage.
- **Current RENEW rate: \$0.00295/kWh**
- Monthly Charge = (Annual Usage × Subscription % ÷ 12) × RENEW rate
- Pricing is updated each year to reflect market conditions.

6. How will I be billed?

Charges for the RENEW Program appear as a separate line item on your monthly electric bill for easy billing as an incremental \$/kWh charge.

7. Can I change or cancel my subscription?

- Changes may be allowed under the terms of the Participation Agreement.
- Early termination could result in fees if specified in the agreement.

8. What are the benefits of joining RENEW?

- Supports **corporate sustainability and carbon reduction goals**.
- Low commitment renewable option provides a simple way to access renewable energy without installing on-site generation.
- Enhances your organization's environmental leadership and reporting credibility.

9. How do I enroll?

Contact your Customer Solutions Manager or Evergy Renewables team to request enrollment materials and execute a Participation Agreement.

Next Steps:

1. Discuss your energy and sustainability goals with your Evergy Customer Solutions team.
2. Select the program that best supports your goals.
3. Choose your subscription percentage and term.
4. Evergy procures or allocates energy attributes and retires credits annually.
5. See your renewable or carbon-free energy impact reflected in sustainability reporting.

Ready to Get Started?

Our Customer Solutions team can help match your business with the right sustainability program.



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